



TOWN OF FAIRFIELD
CONNECTICUT

OFFICE OF THE CHAIRMAN
FIRE COMMISSION

140 REEF ROAD
FAIRFIELD, CT 06824

10/26/2018

On behalf of the Town of Fairfield Board of Fire Commissioners, we would like to formally honor the dedicated staff of the Fairfield Emergency Communications Center. We wish to recognize the professionalism, compassion and knowledge that you provide the public on a daily basis, frequently under very difficult and stressful conditions. Your calm and confident manner over the phone, creates a good first impression for the emergency service personnel en-route.

A major weather event took place on September 25, 2018. Faced with hundreds of emergency calls, the ECC once again "stepped up to the mic" and calmly and professionally handled each one. You extended a lifeline of help between the public and responding emergency service personnel.

During such town wide emergencies, resources are often stretched to the limit. Our firefighters and police officers can count on receiving the most professional and reliable call management possible. To your outstanding credit, when the ECC is being inundated with civilian calls for assistance and nonstop radio traffic, your skillful transmissions reflect the exceptional professionalism of the entire ECC team.

The citizens of the Town of Fairfield, and our emergency service personnel could not be any more fortunate than to have the exceptional and dedicated people that we have in our Emergency Communications Center.

Once again thank you for all that you do.

Joseph S Olzacki

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Chairman Fairfield Fire Commission.